

AladdinStores Seller Verification Guide

How to submit your identity, address and business verification documents.

Before starting verification, you must first have an **AladdinStores seller account**. Register your account and verify your email address using your email and password. After signing in, you can complete seller verification, set up your store and use the other Seller Dashboard settings.

Prepare clear, valid and complete documents before you start. AladdinStores uses **document-based verification**. No facial or biometric verification is required.

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1. Open Verification

From your Seller Dashboard, go to:

Seller Dashboard → Settings → Verification

The screenshot displays the AladdinStores Seller Dashboard. On the left is a dark sidebar with a list of navigation items. The 'Settings' item at the bottom is highlighted in orange and has a red arrow pointing to it. A sub-menu is open for 'Settings', showing options like Store, Addons, Payment, Verification, Shipping, Social Profile, RMA, Printful, and Store SEO. The 'Verification' option is highlighted with a red box. The main content area shows a '38% Profile completed' progress bar, a banner to 'Add Banner to gain 15% progress', and an 'Overview' section with a 'Balance: \$0.00'. Below the overview is a 'Performance' table with columns for Total sales, Marketplace Commission, Net sales, Orders, and Products sold. The table shows values for the current month (Aug 1 - 26, 2020) compared to the previous month (Aug 1 - 26, 2019).

Total sales		Marketplace Commission		Net sales		Orders		Products sold	
\$1,123.96	0%	\$0.00	0%	\$988.96	0%	0	0%	0	0%

Marketplace Discount		Store Discount		Variations Sold	
\$0.00	0%	\$0.00	0%	0	0%

Open **Settings**, select **Verification**, then choose **Start Verification** under the document section you need.

Individual Seller Verification

For individuals selling under their own legal name.

Documents You Need

- **Government Photo ID:** Valid passport, national identity card or driver's licence.
- **Proof of Residential Address:** Utility bill (electricity, water or gas), bank statement, or internet bill issued within the last **3 months (90 days)**.
- **Individual Tax ID:** Personal tax identification number or local equivalent, where required.

Proof of Residential Address

- Show your full legal name.
- Show your current residential address.
- Show the document date.
- Be issued within the last **3 months (90 days)**.

Document Requirements

- Documents must be clear and readable.
- All edges must be visible.
- Do not crop documents.
- Avoid blur, glare or reflections.
- Identity documents must be valid and unexpired.
- Do not edit or alter documents.
- Provide front and back where required.
- Your legal name and relevant details must match your AladdinStores seller account.
- Seller and verification details must match your bank/payout information where applicable.

Important: Use the same legal name and spelling across your seller account, verification documents and bank/payout information. Differences may delay verification.

Submit Your Documents

Upload the requested documents through the relevant **Start Verification** option. Follow the instructions on the Verification page and submit them for review.

Target review time: Usually **1-2 business days** for complete individual verification submissions.

Business Seller Verification

For registered companies, corporations, partnerships and other registered businesses.

Documents You Need

- **Primary Owner / Representative ID:** Valid passport, national identity card or driver's licence.
- **Business Registration:** Commercial Registration (CR), trade licence, certificate of incorporation or equivalent official registration document.
- **Proof of Business Address:** Corporate utility bill (electricity, water, gas or internet) or commercial lease agreement issued within the last **3 months (90 days)**, where required.
- **Corporate Tax ID:** Business tax identification number or local equivalent, where required.
- **Authorization:** Proof that the person managing the seller account is authorized to represent the business, where required.

AladdinStores may request additional company, ownership or compliance documents when necessary.

Business Information Must Match

- The legal business name must be correct.
- The registration number must be correct.
- The business address must match the submitted documents.
- The representative's information must match their identity document.
- Business registration details must match the AladdinStores seller account.
- Bank/payout information must be clearly connected to the verified business.

Important: A business bank account may show the registered company name instead of the representative's personal name. It must be clearly connected to the verified business.

Document Requirements

- Documents must be clear and readable.
- All edges and important information must be visible.
- Do not crop documents.
- Avoid blur or glare.
- Documents must be valid and current.
- Do not edit or alter documents.
- Company names, registration details and addresses must be consistent.

Submit Your Documents

Complete the relevant **Identity Verification**, **Address Verification** and **Company Verification** sections. Upload each requested document and submit it for review.

AladdinStores may request more information if something cannot be confirmed.

Target review time: Usually **2-5 business days** for complete business verification submissions.

Before You Submit

- Documents are complete and readable.
- Identity documents are valid.
- Address documents are no more than 90 days old.
- Names and relevant details are consistent.
- Seller account information is accurate.
- Bank/payout information matches the verified individual or business, where applicable.
- Business registration information is correct for business sellers.

Document Security

Verification documents are used for seller verification, fraud prevention and marketplace compliance. Upload them only through the AladdinStores verification process.

What Happens Next?

AladdinStores reviews your submitted information and documents.

If something is missing, unclear or does not match, you may be asked to provide another document or additional information.

Once the required checks are completed, your seller verification status will be updated.

Important: Review times are targets for complete submissions. Additional documents, clarification or compliance checks may take longer.